

Promethean – Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Explain Everything 6.0.1

Report Date: November 2024

Product Description: The leading online whiteboard for teaching. Create interactive lessons, record video tutorials and collaborate real-time with your students. For more information visit <https://www.prometheanworld.com/products/software/explain-everything/>.

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Notes: None

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- NVDA/Chrome

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A Yes Level AA Yes Level AAA No
Web Content Accessibility Guidelines 2.1	Level A Yes Level AA Yes Level AAA No
Web Content Accessibility Guidelines 2.2	Level A Yes Level AA Yes Level AAA No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) <i>AND</i> EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the

[WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: Most non-text content in the product does not have text alternatives that serve the equivalent purpose. Examples include:</p> <ul style="list-style-type: none"> • On the “Explain Everything Web Templates,” “Explain Everything Web Drawing Tools,” “Explain Everything Web Insert Image,” “Explain Everything Web Headers Control,” “Explain Everything Web Invite,” “Browsing and Organizing Projects,” “Sharing,” “Search,” “User Profile,” “Create a sharable folder,” “Register, Join, and delete the Account,” “Delete Content,” and “Create and copy a project” pages, there are images that serve a decorative purpose that are exposed to screen readers. • On the “Explain Everything Web Invite,” and “Register, Join, and Delete the Account” pages, there are meaningful images that are missing text equivalents. • On the “Explain Everything Web Drawing Tools,” “Explain Everything Web Add Tool,” “Explain Everything Web Shapes,” “Explain Everything Web Bucket Fill,” and “Explain Everything Web Context Menu” pages, there

Criteria	Conformance Level	Remarks and Explanations
		are canvas elements that are missing text equivalents.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not contain prerecorded audio-only or video-only media.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product provides captions for prerecorded synchronized media (video with audio).
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p>	Web: Partially Supports	Web: In most instances, the product provides appropriate audio descriptions or a media alternative for prerecorded video media. Exceptions include:

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<ul style="list-style-type: none"> On the “Search” page, the “Whiteboard Tree” video is missing audio descriptions or a media alternative.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 	Web: Does Not Support	<p>Web: The product does not consistently ensure information, structure and relationships conveyed through presentation can also be determined programmatically or through text. Examples include:</p> <ul style="list-style-type: none"> On the “Explain Everything Web Templates,” “Browsing and Organizing Projects,” and “Create and copy a project” pages, there is content that functions as a heading that does not use heading markup. On the “Explain Everything Web Templates,” “Explain Everything Web

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>Headers Control,” “Browsing and Organizing Projects,” and “Share With Me” pages, there is content that uses heading markup that does not function as a heading.</p> <ul style="list-style-type: none"> On the “Explain Everything Web drawing Tools,” “Explain Everything Web Add Tool,” “Explain Everything Web Insert Image,” “Explain Everything Web Headers Control,” “Explain Everything Web Shapes,” “Explain Everything Web Bucket Fill,” “Explain Everything Web Invite,” “Sharing,” “Share With Me,” “Search,” “User Profile,” “Create a shareable folder,” “Create a project from a video and play it,” “Register, Join, and Delete the account,” “Delete Content,” and “Create and copy a project” pages, there are headings used that do not match the visual representation of the hierarchy of page content. On the “Explain Everything Web Drawing Tools,” “Explain Everything Web Add Tool,” “Explain Everything Web Insert Image,” and “Explain Everything Web context Menu” pages, there is content that functions as a list but does not use list markup. On the “Register, Join, and Delete the Account” page, there are visually grouped controls that are not grouped programmatically.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: In most instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. Exceptions include:</p> <ul style="list-style-type: none"> • On the “Register, Join, and Delete the Account” page, content pertaining to terms and privacy is presented in an illogical reading order. • On the “User Profile” and “Register, Join, and Delete the Account” pages, there is hidden content that is available to assistive technology.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Web: Supports	<p>Web: The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Web: Partially Supports	<p>Web: In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include:</p> <ul style="list-style-type: none"> On the “Register, Join, and Delete the Account” page, color is the sole method used to visually indicate inline links.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Supports	Web: The product does not include audio that plays automatically.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does Not Support	<p>Web: The product does not consistently ensure that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Examples include:</p> <ul style="list-style-type: none"> On the “Explain Everything Web Templates,” “Explain Everything Web Drawing Tools,” “Explain Everything Web Add Tool,” “Explain Everything Web Slide Sorter,” “Explain Everything Web Shapes,” “Explain Everything Web Bucket Fill,” “Explain Everything Web Invite,” “Explain Everything Web Context Menu,” “Sharing,” “Search,” “User Profile,” “Register, Join, and Delete the Account,” and “Create and copy a project” pages, there is functionality that cannot be performed using the keyboard. On the “Explain Everything Web Invite” and “User Profile” pages, there are operable controls that are nested within one another.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p>	Web: Supports	<p>Web: Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 	Web: Supports	Web: The product does not use character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: The product does not contain time-limited or time-dependent content.

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not contain content that moves, blinks, scrolls, or auto-updates.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Web: Supports	Web: The product does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.4.1 Bypass Blocks (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Web: Supports	Web: The product provides mechanisms to bypass blocks of content repeated on multiple pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p>	Web: Partially Supports	<p>Web: Most pages of the product provide titles that adequately describe their topic or purpose. Exceptions include:</p> <ul style="list-style-type: none"> On the “Explain Everything Web Headers Control,” “Sharing,” “Create a video from a project and play it,” “Register, Join and Delete the Account,” and “Create and copy a project” pages, there are dialogs that are missing an informative title. On the “Create a Video from a Project and Play It,” page, there is an iframe that is missing an informative title.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does Not Support	<p>Web: The product does not consistently ensure that pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Examples include:</p> <ul style="list-style-type: none"> On the “Explain Everything Web drawing Tools,” “Explain Everything Web Add Tool,” “Explain Everything Web Slide sorter,” “Explain Everything Web Headers Control,” “Explain Everything Web Shapes,” “Explain Everything Web Bucket Fill,” “Explain Everything Web Context Menu,” “Browsing and Organizing Projects,” “User Profile,” “Create a sharable folder,” “Create a video from a project and play it,” “Register, Join, and Delete the Account,” “Delete Content,” and “Create and copy a project” pages, focus does not move to the proper location after performing an action. On the “Explain Everything Web Invite” page, there are inactive elements that are placed in the focus order. On the “Browsing and Organizing Projects,” “Sharing,” “Share with me,” “Search,” “Create a sharable folder,” “Create a video

Criteria	Conformance Level	Remarks and Explanations
		from a project and play it,” “Register, Join and Delete the Account,” and “Delete Content” pages, some elements appear in the focus order multiple times.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context. Exceptions include: <ul style="list-style-type: none"> • On the “User Profile,” “Create a video from a project and play it,” and “Register, Join and Delete the Account” pages, there are links whose accessible names when combined with their programmatically determined link context do not adequately indicate the purpose or destination of the links.
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Supports	Web: The product ensures functionality that uses multipoint or path-based gestures for operation

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		<p>can be operated with a single pointer without a path-based gesture.</p>
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Web: Supports	<p>Web: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Web: In some instances, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exceptions include:</p> <ul style="list-style-type: none"> On the “Browsing and Organizing Projects,” “Sharing,” “Share with me,” “Search,” “Create a sharable folder,” “Create a video from a project and play it,” and “Delete Content” pages, there are controls whose accessible names do not include the text of the visible label.
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Web: Supports	<p>Web: The product does not contain functionality that requires device motion or user motion.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	Web: Partially Supports	<p>Web: In most instances, the default human language used on each page of the product can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> On the “Register, Join, and Delete the Account” page, the document language is unspecified throughout the flow.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: The product ensures that interface components do not initiate a change of context when receiving focus.
<p>3.2.2 On Input (Level A)</p>	Web: Supports	Web: The product ensures that interactive components do not initiate a change in context when the component setting is changed unless

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>followed by an explicit user action such as activation of a button or link.</p>
<p>3.2.6 Consistent Help (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: The product does not contain help mechanisms.
<p>3.3.1 Error Identification (Level A)</p>	Web: Partially Supports	Web: In most instances, where the product automatically detects input errors, the item or field

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>in error is identified and the error is described to the user in text. Exceptions include:</p> <ul style="list-style-type: none"> On the “Register, Join, and Delete the Account” and “Create and Copy a Project” pages, there are inline errors that are not programmatically associated with their corresponding fields.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 	Web: Partially Supports	<p>Web: In some instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include:</p> <ul style="list-style-type: none"> On the “Explain Everything Web Templates,” “Explain Everything Web Add Tool,” “User Profile,” and “Create and copy

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>a project” pages, there are inputs that use placeholders as labels.</p> <ul style="list-style-type: none"> On the “User Profile,” “Create a video from a project and play it,” and “Register, Join, and Delete the Account” pages, there are labels and form elements that are not programmatically associated.
<p>3.3.7 Redundant Entry (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: The product does not request redundant user-entered information in multi-step processes.
<p>4.1.1 Parsing (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) – Does not apply</p> <p>EN 301 549 Criteria</p>	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Web: Does Not support	<p>Web: Significant and/or critical portions of the product contain interface components whose name, role, state, and value cannot be programmatically determined. Examples include:</p> <ul style="list-style-type: none"> On the “Explain Everything Web Templates,” “Explain Everything Web drawing Tools,” “Explain Everything Web Add Tool,” “Explain Everything Web Slide Sorter,” “Explain Everything Web Headers Control,” “Explain Everything Web Shapes,” “Explain Everything Web Bucket Fill,” “Explain Everything Web Invite,” “Explain Everything Web Context Menu,” “Browsing

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>and Organizing Projects,” “Sharing,” “Share with me,” “Search,” “User Profile,” “Create a sharable folder,” “Create a video from a project and play it,” “Register, Join, and Delete the Account,” and “Delete Content” pages, there are custom controls that are lacking appropriate accessible name, role, and/or state information.</p> <ul style="list-style-type: none"> On the “Explain Everything Web Drawing Tools,” “Explain Everything Web Add Tool,” “Explain Everything Web Slide Sorter,” “Explain Everything Web Insert Image,” “Explain Everything Web Headers Control,” “Explain Everything Web Shapes,” and “Register, Join, and Delete the Account” pages, there are invalid uses of ARIA roles, states, and/or properties. On the “Explain Everything Web Slide sorter,” “Explain Everything Web Insert Image,” “Explain Everything Web Bucket Fill,” “Explain Everything Web Invite,” and “User Profile” pages, there are dialogs that are missing proper structures.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not contain any live synchronized media (video with audio) that requires real-time captioning.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: In most instances, the product provides appropriate audio descriptions for prerecorded synchronized media (video with audio). Exceptions include:</p> <ul style="list-style-type: none"> • On the “Search” page, the “Whiteboard Tree” video is missing audio descriptions.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Web: In most instances, the product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> • On the “User Profile” and “Register, Join, and Delete the Account” pages, there are common input fields that do not allow autocomplete or use standard autocomplete values.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include:</p> <ul style="list-style-type: none"> • On the “User Profile” and “Register, Join, and Delete the Account” pages, there is text that does not meet the minimum contrast ratio against its background.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: In some instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> • On the “Explain Everything Web Insert Image,” “Browsing and Organizing Projects,” “Sharing,” “User Profile,” and “Delete Content” pages, there is text that does not scale, disappears, or is cut off when zooming the browser to 200 percent at a 1280-pixel viewport width.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: In most instances, the product uses text instead of images of text. Exceptions include:</p> <ul style="list-style-type: none"> • On the “Explain Everything Web Headers Control” page, the “Explain Everything” uses text embedded inside images to render the text.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: In some instances, pages of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Exceptions include:</p> <ul style="list-style-type: none"> • On the “Explain Everything Web Templates,” “Explain Everything Web Drawing Tools,” “Explain Everything Web Insert Image,” “Explain Everything Web Invite,” “Explain Everything Web Context Menu,” “Sharing,” “User Profile,” “Register, Join, and Delete the Account,” “Delete Content,” and “Create and copy a project” pages, There is content that disappears, overlaps, is cut off, or requires horizontal scrolling to view when the page has a viewport width of 320 CSS pixels.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Web: In some instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include:</p> <ul style="list-style-type: none"> On the “Explain Everything Web Templates,” “Explain Everything Web Shapes,” “Explain Everything Web Bucket Fill,” and “Register, Join, and Delete the Account” pages, there are non-text elements with a contrast ratio below 3:1.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Web: In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> • On the “Browsing and Organizing Projects,” “Delete Content,” and “Create and copy a project” pages, there is content that is not properly displayed when viewing the page using custom text spacing.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	<p>Web: In most instances, content triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content. Exceptions include:</p> <ul style="list-style-type: none"> • On the “Explain Everything Web drawing Tools,” “Explain Everything Web add Tool,” and “Explain Everything Web Shapes” pages, there are blocks of content that cannot be dismissed using the escape key. • On the “Explain Everything Web Drawing Tools” page, there are drawings that use a dragging movement with no other single-pointer trigger.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: The product provides multiple ways to navigate through pages in the product.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: The product uses headings and labels that describe their topic or purpose in some instances. Exceptions include:</p> <ul style="list-style-type: none"> • On the “Explain Everything Web Templates,” “Explain Everything Web add Tool,” “Explain Everything Web slide sorter,” “Explain Everything Web Insert Image,” “Explain Everything Web Headers Control,” “Explain Everything Web Bucket Fill,” “Explain Everything Web Invite,” “Create a sharable folder,” and “Create and copy a project” pages, there are buttons with insufficiently descriptive accessible names.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: In some instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include:</p> <ul style="list-style-type: none"> On the “Explain Everything Web Templates,” “Explain Everything Web Drawing Tools,” “Explain Everything Web Add Tool,” “Explain Everything Web Slide Sorter,” “Explain Everything Web Bucket Fill,” “Search,” “User Profile,” “Create a video from a project and play it,” “Register, Join, and Delete the Account,” and “Create and copy a project,” pages, there are interactive controls without a visible indication of keyboard focus.

Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: When user interface components receive keyboard focus they are, at minimum, partially visible.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: When dragging movement is needed for operation the product allows the functionality to be accomplished by a single pointer without dragging in most instances. Exceptions include: <ul style="list-style-type: none"> On the “Explain Everything Web Add Tool,” “Explain Everything Web Shapes,” and “Explain Everything Web Context Menu” pages, there is functionality that uses a dragging movement with no other single-pointer trigger.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The size of targets in the product meet the requirements of this criterion.

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Pages of the product present content in a single language.

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: The product ensures that components with the same functionality are identified consistently across pages of the product.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not require input for which predefined suggestions are known in advance.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not cause legal commitments, process financial transactions, or modify or delete user-controllable data.

Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The product does not require users to complete a cognitive function test during its authentication process.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In some instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include: <ul style="list-style-type: none"> • On the “Explain Everything Web Templates,” “Explain Everything Web Add Tool,” “Explain Everything Web Invite,” “Browsing and Organizing Projects,” “Sharing,” “Search,” “User Profile,” “Create a sharable folder,” and “Create a video from a project and play it” pages, status messages are not automatically announced when they appear.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	<p>The product’s features don’t allow people without vision to use screen readers to interact with content and user interface elements, as disclosed in:</p> <ul style="list-style-type: none">• As noted in 1.1.1 Non-Text Content, there are decorative images that are exposed to screen readers, and there are meaningful images and canvas elements that are missing text equivalents.• As noted in 1.2.3 Audio Description or Media Alternative and 1.2.5 Audio Description, the “Whiteboard Tree” video is missing audio descriptions.• As noted in 1.3.1 Info and Relationships, there is content that functions as a heading

Criteria	Conformance Level	Remarks and Explanations
		<p>that does not use heading markup, there is content that uses heading markup that does not function as a heading, there are headings that use incorrect levels for their visual representation, there is content that functions as a list that does not use list markup, and there are related controls that are not grouped programmatically.</p> <ul style="list-style-type: none"> • As noted in 1.3.2 Meaningful Sequence, there is content that is presented in an illogical reading order, and there is hidden content that is exposed to assistive technologies. • As noted in 2.1.1 Keyboard, there is functionality that cannot be performed using the keyboard, and there are operable controls nested within one another. • As noted in 2.4.2 Page Titled, there are dialogs and iframes that are missing informative titles. • As noted in 2.4.3 Focus Order, there are pages that don't set focus to the proper location after triggering a component, there are inactive elements that appear in the focus order, and there are elements that receive focus multiple times. • As noted in 2.4.4 Link Purpose, there are links whose accessible names do not adequately indicate the purpose of the link.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • As noted in 3.1.1 Language of Page, there are pages whose language is not specified programmatically. • As noted in 3.3.1 Error Identification, there are errors that are not programmatically associated with their corresponding fields. • As noted in 3.3.2 Labels or Instructions, there are inputs that use placeholders as labels, and there are labels that are not programmatically associated with their corresponding form elements. • As noted in 4.1.2 Name, Role, Value, there are custom controls that are missing name, role, and/or state information; there are ARIA roles, states, and properties that are used incorrectly; and there are dialogs that are missing proper structures. • As noted in 2.4.6 Headings and Labels, there are buttons with insufficiently descriptive accessible names.
302.2 With Limited Vision	Does Not Support	<p>The product's features don't allow people with limited vision to interact with content and user interface elements, as disclosed in:</p> <ul style="list-style-type: none"> • As noted in 1.1.1 Non-Text Content, there are decorative images that are exposed to screen readers, and there are meaningful

Criteria	Conformance Level	Remarks and Explanations
		<p>images and canvas elements that are missing text equivalents.</p> <ul style="list-style-type: none"> • As noted in 1.2.3 Audio Description or Media Alternative and 1.2.5 Audio Description, the “Whiteboard Tree” video is missing audio descriptions. • As noted in 1.3.1 Info and Relationships, there is content that functions as a heading that does not use heading markup, there is content that uses heading markup that does not function as a heading, there are headings that use incorrect levels for their visual representation, there is content that functions as a list that does not use list markup, and there are related controls that are not grouped programmatically. • As noted in 1.3.2 Meaningful Sequence, there is content that is presented in an illogical reading order, and there is hidden content that is exposed to assistive technologies. • As noted in 1.4.1 Use of Color, color is used as the sole method to visually indicate inline links. • As noted in 2.1.1 Keyboard, there is functionality that cannot be performed using the keyboard, and there are operable controls nested within one another.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • As noted in 2.4.2 Page Titled, there are dialogs and iframes that are missing informative titles. • As noted in 2.4.3 Focus Order, there are pages that don't set focus to the proper location after triggering a component, there are inactive elements that appear in the focus order, and there are elements that receive focus multiple times. • As noted in 2.4.4 Link Purpose, there are links whose accessible names do not adequately indicate the purpose of the link. • As noted in 3.1.1 Language of Page, there are pages whose language is not specified programmatically. • As noted in 3.3.1 Error Identification, there are errors that are not programmatically associated with their corresponding fields. • As noted in 3.3.2 Labels or Instructions, there are inputs that use placeholders as labels, and there are labels that are not programmatically associated with their corresponding form elements. • As noted in 4.1.2 Name, Role, Value, there are custom controls that are missing name, role, and/or state information; there are ARIA roles, states, and properties that are used incorrectly; and there are dialogs that are missing proper structures.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> As noted in 1.4.3 Contrast (Minimum), there is text that does not meet the minimum contrast ratio against its background. As noted in 1.4.4 Resize Text, there is text that is cut off, disappears, or does not scale when zooming the browser to 200 percent. As noted in 1.4.5 Images of Text, there is text that is embedded inside an image. As noted in 2.4.6 Headings and Labels, there are buttons with insufficiently descriptive accessible names. As noted in 2.4.7 Focus Visible, there are interactive controls without a visible indication of keyboard focus.
302.3 Without Perception of Color	Partially Supports	<p>The product's features mostly allow users without perception of color to interact with content and user interface elements except as disclosed in:</p> <ul style="list-style-type: none"> As noted in 1.4.1 Use of Color, color is used as the sole method to visually indicate inline links.
302.4 Without Hearing	Supports	The product is usable by people without hearing.
302.5 With Limited Hearing	Supports	The product is usable by people with limited hearing.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	The product is usable by people without speech.
302.7 With Limited Manipulation	Does Not Support	<p>The product features do not allow people with limited manipulation to interact with user interface elements, as disclosed in:</p> <ul style="list-style-type: none"> • As noted in 2.1.1 Keyboard, there is functionality that cannot be performed using the keyboard, and there are operable controls nested within one another. • As noted in 2.4.3 Focus Order, there are pages that don't set focus to the proper location after triggering a component, there are inactive elements that appear in the focus order, and there are elements that receive focus multiple times. • As noted in 2.4.4 Link Purpose, there are links whose accessible names do not adequately indicate the purpose of the link. • As noted in 3.3.2 Labels or Instructions, there are inputs that use placeholders as labels, and there are labels that are not programmatically associated with their corresponding form elements. • As noted in 4.1.2 Name, Role, Value, there are custom controls that are missing name, role, and/or state information; there are ARIA roles, states, and properties that are

Criteria	Conformance Level	Remarks and Explanations
		<p>used incorrectly; and there are dialogs that are missing proper structures.</p> <ul style="list-style-type: none"> • As noted in 2.4.6 Headings and Labels, there are buttons with insufficiently descriptive accessible names. • As noted in 2.4.7 Focus Visible, there are interactive controls without a visible indication of keyboard focus.
302.8 With Limited Reach and Strength	Supports	The product's features allow people with limited reach or strength to interact with the user interface.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	<p>The product's features don't allow people with limited language, cognition, and learning abilities to interact with the user interface, as disclosed in:</p> <ul style="list-style-type: none"> • As noted in 1.2.3 Audio Description or Media Alternative and 1.2.5 Audio Description, the "Whiteboard Tree" video is missing audio descriptions. • As noted in 1.3.1 Info and Relationships, there is content that functions as a heading that does not use heading markup, there is content that uses heading markup that does not function as a heading, there are headings that use incorrect levels for their

Criteria	Conformance Level	Remarks and Explanations
		<p>visual representation, there is content that functions as a list that does not use list markup, and there are related controls that are not grouped programmatically.</p> <ul style="list-style-type: none"> • As noted in 1.3.2 Meaningful Sequence, there is content that is presented in an illogical reading order, and there is hidden content that is exposed to assistive technologies. • As noted in 1.4.1 Use of Color, color is used as the sole method to visually indicate inline links. • As noted in 2.1.1 Keyboard, there is functionality that cannot be performed using the keyboard, and there are operable controls nested within one another. • As noted in 2.4.2 Page Titled, there are dialogs and iframes that are missing informative titles. • As noted in 2.4.3 Focus Order, there are pages that don't set focus to the proper location after triggering a component, there are inactive elements that appear in the

Criteria	Conformance Level	Remarks and Explanations
		<p>focus order, and there are elements that receive focus multiple times.</p> <ul style="list-style-type: none"> • As noted in 2.4.4 Link Purpose, there are links whose accessible names do not adequately indicate the purpose of the link. • As noted in 3.1.1 Language of Page, there are pages whose language is not specified programmatically. • As noted in 3.3.1 Error Identification, there are errors that are not programmatically associated with their corresponding fields. • As noted in 3.3.2 Labels or Instructions, there are inputs that use placeholders as labels, and there are labels that are not programmatically associated with their corresponding form elements. • As noted in 4.1.2 Name, Role, Value, there are custom controls that are missing name, role, and/or state information; there are ARIA roles, states, and properties that are used incorrectly; and there are dialogs that are missing proper structures.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> As noted in 1.4.5 Images of Text, there is text that is embedded inside an image. As noted in 2.4.6 Headings and Labels, there are buttons with insufficiently descriptive accessible names. As noted in 2.4.7 Focus Visible, there are interactive controls without a visible indication of keyboard focus.

Chapter 4: [Hardware](#)

Notes: Not Evaluated

Chapter 5: [Software](#)

Notes: Not Applicable

Chapter 6: [Support Documentation and Services](#)

Notes: Applicable – Not Tested

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – not tested	Documentation listing and explanation of how to use the accessibility and compatibility features was not included in the scope of this evaluation.
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – not tested	Non-electronic documentation formats and other alternate formats usable by individuals with disabilities were not included in the scope of this evaluation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – not tested	ICT support services that include information on the accessibility and compatibility features required by 602.2 were not included in the scope of this evaluation.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Applicable – not tested	Direct user support services or referral to a point of contact that accommodates a user with disabilities was not included in the scope of this evaluation.

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Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	<p>Where the product provides visual modes of operation, it doesn't allow at least one mode of operation that does not require vision so that users without vision can use screen readers to interact with user interface elements as disclosed in:</p> <ul style="list-style-type: none"> As noted in 1.1.1 Non-Text Content, there are decorative images that are exposed to screen readers, and

Criteria	Conformance Level	Remarks and Explanations
		<p>there are meaningful images and canvas elements that are missing text equivalents.</p> <ul style="list-style-type: none"> • As noted in 1.2.3 Audio Description or Media Alternative and 1.2.5 Audio Description, the “Whiteboard Tree” video is missing audio descriptions. • As noted in 1.3.1 Info and Relationships, there is content that functions as a heading that does not use heading markup, there is content that uses heading markup that does not function as a heading, there are headings that use incorrect levels for their visual representation, there is content that functions as a list that does not use list markup, and there are related controls that are not grouped programmatically. • As noted in 1.3.2 Meaningful Sequence, there is content that is presented in an illogical reading order, and there is hidden content that is exposed to assistive technologies. • As noted in 2.1.1 Keyboard, there is functionality that cannot be performed using the keyboard, and

Criteria	Conformance Level	Remarks and Explanations
		<p>there are operable controls nested within one another.</p> <ul style="list-style-type: none"> • As noted in 2.4.2 Page Titled, there are dialogs and iframes that are missing informative titles. • As noted in 2.4.3 Focus Order, there are pages that don't set focus to the proper location after triggering a component, there are inactive elements that appear in the focus order, and there are elements that receive focus multiple times. • As noted in 2.4.4 Link Purpose, there are links whose accessible names do not adequately indicate the purpose of the link. • As noted in 3.1.1 Language of Page, there are pages whose language is not specified programmatically. • As noted in 3.3.1 Error Identification, there are errors that are not programmatically associated with their corresponding fields. • As noted in 3.3.2 Labels or Instructions, there are inputs that use placeholders as labels, and there are labels that are not

Criteria	Conformance Level	Remarks and Explanations
		<p>programmatically associated with their corresponding form elements.</p> <ul style="list-style-type: none"> • As noted in 4.1.2 Name, Role, Value, there are custom controls that are missing name, role, and/or state information; there are ARIA roles, states, and properties that are used incorrectly; and there are dialogs that are missing proper structures. • As noted in 2.4.6 Headings and Labels, there are buttons with insufficiently descriptive accessible names.
4.2.2 Usage with limited vision	Does Not Support	<p>Where the product provides visual modes of operation, it doesn't provide features that enable users to make better use of their limited vision as disclosed in:</p> <ul style="list-style-type: none"> • As noted in 1.1.1 Non-Text Content, there are decorative images that are exposed to screen readers, and there are meaningful images and canvas elements that are missing text equivalents. • As noted in 1.2.3 Audio Description or Media Alternative and 1.2.5 Audio Description, the "Whiteboard Tree" video is missing audio descriptions.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • As noted in 1.3.1 Info and Relationships, there is content that functions as a heading that does not use heading markup, there is content that uses heading markup that does not function as a heading, there are headings that use incorrect levels for their visual representation, there is content that functions as a list that does not use list markup, and there are related controls that are not grouped programmatically. • As noted in 1.3.2 Meaningful Sequence, there is content that is presented in an illogical reading order, and there is hidden content that is exposed to assistive technologies. • As noted in 1.4.1 Use of Color, color is used as the sole method to visually indicate inline links. • As noted in 2.1.1 Keyboard, there is functionality that cannot be performed using the keyboard, and there are operable controls nested within one another. • As noted in 2.4.2 Page Titled, there are dialogs and iframes that are missing informative titles.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • As noted in 2.4.3 Focus Order, there are pages that don't set focus to the proper location after triggering a component, there are inactive elements that appear in the focus order, and there are elements that receive focus multiple times. • As noted in 2.4.4 Link Purpose, there are links whose accessible names do not adequately indicate the purpose of the link. • As noted in 3.1.1 Language of Page, there are pages whose language is not specified programmatically. • As noted in 3.3.1 Error Identification, there are errors that are not programmatically associated with their corresponding fields. • As noted in 3.3.2 Labels or Instructions, there are inputs that use placeholders as labels, and there are labels that are not programmatically associated with their corresponding form elements. • As noted in 4.1.2 Name, Role, Value, there are custom controls that are missing name, role, and/or state information; there are ARIA roles,

Criteria	Conformance Level	Remarks and Explanations
		<p>states, and properties that are used incorrectly; and there are dialogs that are missing proper structures.</p> <ul style="list-style-type: none"> • As noted in 1.4.3 Contrast (Minimum), there is text that does not meet the minimum contrast ratio against its background. • As noted in 1.4.4 Resize Text, there is text that is cut off, disappears, or does not scale when zooming the browser to 200 percent. • As noted in 1.4.5 Images of Text, there is text that is embedded inside an image. • As noted in 2.4.6 Headings and Labels, there are buttons with insufficiently descriptive accessible names. <p>As noted in 2.4.7 Focus Visible, there are interactive controls without a visible indication of keyboard focus.</p>
4.2.3 Usage without perception of colour	Partially Supports	<p>Where the product provides visual modes of operation, it mostly allows at least one mode of operation that does not require user perception of color as disclosed in:</p> <p>As noted in 1.4.1 Use of Color, color is used as the sole method to visually indicate inline links.</p>

Criteria	Conformance Level	Remarks and Explanations
4.2.4 Usage without hearing	Supports	Where the product provides auditory modes of operation, it allows at least one mode of operation that does not require hearing.
4.2.5 Usage with limited hearing	Supports	Where the product provides auditory modes of operation, functions of the product are usable for users with limited hearing.
4.2.6 Usage with no or limited vocal capability	Supports	Where the product requires vocal input from users, functions of the product do not require users to generate vocal output.
4.2.7 Usage with limited manipulation or strength	Does Not Support	<p>Where the product requires manual actions, functions of the product cannot be used through alternative actions not requiring manipulation, simultaneous action or hand strength as disclosed in:</p> <ul style="list-style-type: none"> ▪ As noted in 2.1.1 Keyboard, there is functionality that cannot be performed using the keyboard, and there are operable controls nested within one another. ▪ As noted in 2.4.3 Focus Order, there are pages that don't set focus to the proper location after triggering a component, there are inactive elements that appear in the focus order, and

Criteria	Conformance Level	Remarks and Explanations
		<p>there are elements that receive focus multiple times.</p> <ul style="list-style-type: none"> ▪ As noted in 2.4.4 Link Purpose, there are links whose accessible names do not adequately indicate the purpose of the link. ▪ As noted in 3.3.2 Labels or Instructions, there are inputs that use placeholders as labels, and there are labels that are not programmatically associated with their corresponding form elements. ▪ As noted in 4.1.2 Name, Role, Value, there are custom controls that are missing name, role, and/or state information; there are ARIA roles, states, and properties that are used incorrectly; and there are dialogs that are missing proper structures. ▪ As noted in 2.4.6 Headings and Labels, there are buttons with insufficiently descriptive accessible names. <p>As noted in 2.4.7 Focus Visible, there are interactive controls without a visible indication of keyboard focus.</p>

Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Supports	All functions of the product can be used with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not contain flashing content.
4.2.10 Usage with limited cognition, language or learning	Does Not Support	<p>The product does not allow for functionality that provides features and/or presentation that makes it simpler and easier to understand, operate and use as disclosed in:</p> <ul style="list-style-type: none"> ▪ As noted in 1.2.3 Audio Description or Media Alternative and 1.2.5 Audio Description, the “Whiteboard Tree” video is missing audio descriptions. ▪ As noted in 1.3.1 Info and Relationships, there is content that functions as a heading that does not use heading markup, there is content that uses heading markup that does not function as a heading, there are headings that use incorrect levels for their visual representation, there is content that functions as a list that does not use list markup, and there are related controls that are not grouped programmatically. ▪ As noted in 1.3.2 Meaningful Sequence, there is content that

Criteria	Conformance Level	Remarks and Explanations
		<p>is presented in an illogical reading order, and there is hidden content that is exposed to assistive technologies.</p> <ul style="list-style-type: none"> ▪ As noted in 1.4.1 Use of Color, color is used as the sole method to visually indicate inline links. ▪ As noted in 2.1.1 Keyboard, there is functionality that cannot be performed using the keyboard, and there are operable controls nested within one another. ▪ As noted in 2.4.2 Page Titled, there are dialogs and iframes that are missing informative titles. ▪ As noted in 2.4.3 Focus Order, there are pages that don't set focus to the proper location after triggering a component, there are inactive elements that appear in the focus order, and there are elements that receive focus multiple times. ▪ As noted in 2.4.4 Link Purpose, there are links whose accessible names do not adequately indicate the purpose of the link.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> ▪ As noted in 3.1.1 Language of Page, there are pages whose language is not specified programmatically. ▪ As noted in 3.3.1 Error Identification, there are errors that are not programmatically associated with their corresponding fields. ▪ As noted in 3.3.2 Labels or Instructions, there are inputs that use placeholders as labels, and there are labels that are not programmatically associated with their corresponding form elements. ▪ As noted in 4.1.2 Name, Role, Value, there are custom controls that are missing name, role, and/or state information; there are ARIA roles, states, and properties that are used incorrectly; and there are dialogs that are missing proper structures. ▪ As noted in 1.4.5 Images of Text, there is text that is embedded inside an image. ▪ As noted in 2.4.6 Headings and Labels, there are buttons with

Criteria	Conformance Level	Remarks and Explanations
		insufficiently descriptive accessible names. As noted in 2.4.7 Focus Visible, there are interactive controls without a visible indication of keyboard focus.
4.2.11 Privacy	Supports	The product maintains user privacy when accessibility features are used.

Chapter 5: [Generic Requirements](#)

Notes: Not Applicable

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter 7: [ICT with Video Capabilities](#)

Notes: Not Applicable

Chapter 8: [Hardware](#)

Notes: Not Applicable

Chapter 9: [Web](#) (see [WCAG 2.1 section](#))

Notes:

Chapter 10: [Non-Web Documents](#)

Notes: Not Applicable

Chapter 11: [Software](#)

Notes: Not Applicable

Chapter 12: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Applicable – Not Tested	Product documentation was not included in this audit's scope.
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features	Applicable – Not Tested	Information on the accessibility and compatibility features that are mentioned in the product documentation was not included in this audit's scope.
12.2.3 Effective communication	Applicable – Not Tested	ICT support services was not included in this audit's scope.
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable