# <u>Promethean – Accessibility Conformance Report International Edition</u>

## (Based on VPAT® Version 2.5)

Name of Product/Version: Explain Everything iOS version 8.0

Report Date: November 2024

**Product Description:** Create interactive lessons, record video tutorials and collaborate real-time with your students. For more information visit https://apps.apple.com/us/app/explain-everything-whiteboard/id1020339980.

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Notes: N/A

**Evaluation Methods Used:** Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. Level Access (AA) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

iOS VoiceOver



## **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)



#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

### WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.



**Table 1: Success Criteria, Level A** 

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.1.1 (Web)		
<ul> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1 (Open Functionality Software)</li> <li>11.1.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	Non-text content presented to the user in the product has text alternatives that serve the equivalent purpose.
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product does not contain prerecorded audio- only or video-only media.
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A)  Also applies to:  EN 301 549 Criteria  9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	The product does not contain any prerecorded synchronized media video with audio that requires captions.
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.2.3 (Web)</li> <li>10.1.2.3 (Non-web document)</li> <li>11.1.2.3.1 (Open Functionality Software)</li> <li>11.1.2.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)  Also applies to:  EN 301 549 Criteria  9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software)	Conformance Level  Partially Supports	The product sometimes ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Examples include:
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		Form controls on a few screens have visual labels that are not programmatically associated with the controls



Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.2 (Web)		
<ul><li>10.1.3.2 (Non-web document)</li><li>11.1.3.2.1 (Open Functionality Software)</li></ul>		
• 11.1.3.2.1 (Open I diletionality Coltware)	Supports	The product ensures that a correct reading order
• 11.8.2 (Authoring Tool)		can be programmatically determined for content whose presentation sequence affects its meaning.
• 12.1.2 (Product Docs)		whose presentation sequence anotis its meaning.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



4.0.2.0	mance Level Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)  Also applies to:  EN 301 549 Criteria  9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	



Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product does not use color as the only visual means of conveying information, indicating an action, or prompting a response.



Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)  Also applies to:  EN 301 549 Criteria  9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The product does not include audio that plays automatically for more than 3 seconds.



Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)  Also applies to:  EN 301 549 Criteria  9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator.



Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)  Also applies to:  EN 301 549 Criteria  9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard and/or advises users of any non-standard methods required to do so.
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria		
<ul> <li>9.2.1.4 (Web)</li> <li>10.2.1.4 (Non-web document)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> <li>11.2.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product does not use character key shortcuts.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)  Also applies to:  EN 301 549 Criteria  9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	The product does not contain time-limited or time-dependent content.
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)  Also applies to:  EN 301 549 Criteria  9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The product does not contain content that moves, blinks, scrolls, or auto-updates.



Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)  Also applies to:  EN 301 549 Criteria  9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	The product does not contain flashing content.
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
Criteria  2.4.1 Bypass Blocks (Level A) Also applies to:  EN 301 549 Criteria  9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Conformance Level  Supports	The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple screens.
<ul> <li>Fevised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)  Also applies to:		
<ul> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) - Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	Screens of the product provide titles that adequately describe their topic or purpose.
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Screens of the product can be navigated sequentially with a focus order that matches the logical reading order.



Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)  Also applies to:  EN 301 549 Criteria  9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context.



Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.2.5.1 (Web)</li> <li>10.2.5.1 (Non-web document)</li> <li>11.2.5.1 (Open Functionality Software)</li> <li>11.2.5.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product does not require multipoint or path-based gestures for operation.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.2.5.3 (Web)</li> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3.1 (Open Functionality Software)</li> <li>11.2.5.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)  Also applies to:		
<ul> <li>EN 301 549 Criteria</li> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>	Supports	The product does not contain functionality that requires device motion or user motion.
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product ensures that the default human language used on each page can be programmatically determined.



Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria  9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The product ensures that interface components do not initiate a change of context when receiving focus.



Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)  Also applies to:  EN 301 549 Criteria  9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action, such as activation of a button or link unless the user has been advised of this behavior before use.
3.2.6 Consistent Help (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply	Supports	Help mechanisms occur in the same order relative to other page content in the product.



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.3.3.1 (Web)</li> <li>10.3.3.1 (Non-web document)</li> <li>11.3.3.1.1 (Open Functionality Software)</li> <li>11.3.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)  Also applies to:  EN 301 549 Criteria  9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Where user input is required, the product mostly presents adequate labels or instructions for successfully providing that input. Exceptions include:  • On the Register, Join and Delete an Account and Create and Copy a Project screens, there are inline errors that are not programmatically associated with their corresponding fields
3.3.7 Redundant Entry (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply	Supports	The product does not request redundant user- entered information in multi-step processes.





Criteria	Conformance Level	Remarks and Explanations
Criteria  4.1.2 Name, Role, Value (Level A)  Also applies to:  EN 301 549 Criteria  9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508	Conformance Level  Does Not Support	The product does not contain user interface components whose name, role, state, and value can be programmatically determined, and whose state, properties, and value, where applicable, can be programmatically set. Examples include:  • Buttons, comboboxes, accordions and tabs throughout the app are missing appropriate name, role, and state information  • The Upload Image link on the Register, Join and Delete an Account screen has an invalid ARIA-label attribute
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)  Also applies to:  EN 301 549 Criteria  9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Supports	The product does not contain any live synchronized media video with audio that requires real-time captioning.
<ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
Criteria  1.2.5 Audio Description (Prerecorded) (Level AA)  Also applies to:  EN 301 549 Criteria  9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool)	Conformance Level  Supports	The product does not contain any prerecorded synchronized media (video with audio) that
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		requires audio descriptions.



Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only)  Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.3.4 (Web)</li> <li>10.1.3.4 (Non-web document)</li> <li>11.1.3.4 (Open Functionality Software)</li> <li>11.1.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product does not restrict its view and operation to a single display orientation, such as portrait or landscape unless a specific orientation is essential.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only)  Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.3.5 (Web)</li> <li>10.1.3.5 (Non-web document)</li> <li>11.1.3.5.1 (Open Functionality Software)</li> <li>11.1.3.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)  Also applies to:  EN 301 549 Criteria  9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors.



Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)  Also applies to:  EN 301 549 Criteria  9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality.



Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)  Also applies to:		
<ul> <li>9.1.4.5 (Web)</li> <li>10.1.4.5 (Non-web document)</li> <li>11.1.4.5.1 (Open Functionality Software)</li> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product uses text instead of images of text, or the images of text can be visually customized to user viewing requirements.
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.4.10 (Web)</li> <li>10.1.4.10 (Non-web document)</li> <li>11.1.4.10 (Open Functionality Software)</li> <li>11.1.4.10 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	Screens of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions except where scrolling is required for content usage such as tables or diagrams.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)  Also applies to:		
<ul> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)		
Also applies to:		
<ul> <li>9.1.4.12 (Web)</li> <li>10.1.4.12 (Non-web document)</li> <li>11.1.4.12 (Open Functionality Software)</li> <li>11.1.4.12 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product does not contain content that appears on pointer hover or keyboard focus.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)  Also applies to:  EN 301 549 Criteria  9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508	Conformance Level  Supports	The product provides multiple ways to navigate through screens in the product except where screens are sequential steps in a process.
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product uses headings and labels that describe their topic or purpose.



Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	In most instances, the product provides a visible indication of keyboard focus for elements on each page.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply	Supports	When user interface components receive keyboard focus, they are, at minimum, partially visible.



Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only)		
EN 301 549 Criteria – Does not apply	Supports	The product does not use dragging movements for interactive functionality.
Revised Section 508 – Does not apply		
2.5.8 Target Size (Minimum) (Level AA 2.2 only)		
EN 301 549 Criteria – Does not apply	Supports	The size of targets in the product meets the requirements of this criterion.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	Screens of the product present content in a single language.
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		





Criteria	Conformance Level	Remarks and Explanations
Criteria  3.2.4 Consistent Identification (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Conformance Level  Supports	The product ensures that components with the same functionality are identified consistently across screens of the product.
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508	Supports	Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The product does not cause legal commitments, process financial transactions, or modify or delete user-controllable data.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply	Supports	The product provides assistance by allowing users to paste data and by properly applying autocomplete attributes on appropriate input fields to identify the input purpose.



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Supports	The product provides status messages that can be presented to assistive technologies without receiving focus.
Revised Section 508 – Does not apply		



### **Revised Section 508 Report**

Notes:

**Chapter 3:** <u>Functional Performance Criteria</u> (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in:  1.3.1 Info and Relationships 4.1.2 Name, Role, Value
302.2 With Limited Vision	Does Not Support	The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in:  1.3.1 Info and Relationships 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Supports	The product's features mostly allow users without perception of color to interact with user interface elements.
302.4 Without Hearing	Supports	The product is usable by people without hearing.
302.5 With Limited Hearing	Supports	The product is usable by people with limited hearing.
302.6 Without Speech	Supports	The product is usable by people without speech



Criteria	Conformance Level	Remarks and Explanations	
302.7 With Limited Manipulation	Does Not Support	The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in:	
		4.1.2 Name, role, value	
302.8 With Limited Reach and Strength	Supports	The product's features allow people with limited reach or strength to interact with the user interface.	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in:	
		<ul><li>1.3.1 Info and Relationships</li><li>3.3.2 Labels or Instructions</li><li>4.1.2 Name, Role, Value</li></ul>	

**Chapter 4: Hardware** 

Notes: Not Applicable

**Chapter 5: Software** 

Notes: Not Applicable



# **Chapter 6:** <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – not tested	Documentation listing and explanation of how to use the accessibility and compatibility features was not included in the scope of this evaluation.
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – not tested	Non-electronic documentation formats and other alternate formats usable by individuals with disabilities were not included in the scope of this evaluation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – not tested	ICT support services that include information on the accessibility and compatibility features required by 602.2 were not included in the scope of this evaluation.



Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Applicable – not tested	Direct user support services or referral to a point of contact that accommodates a user with disabilities was not included in the scope of this evaluation.



### **EN 301 549 Report**

**Chapter 4:** Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	Where the product provides visual modes of operation, it mostly allows at least one mode of operation that does not require vision so that users without vision can use screen readers to interact with user interface elements as disclosed in:
		<ul><li>1.3.1 Info and relationships</li><li>3.3.2 Labels or instructions</li><li>4.1.2 Name, Role, Value</li></ul>
4.2.2 Usage with limited vision	Does Not Support	Where the product provides visual modes of operation, it mostly provides features that enable users to make better use of their limited vision as disclosed in:
		<ul><li>3.3.2 Labels or instructions</li><li>4.1.2 Name, Role, Value</li></ul>
4.2.3 Usage without perception of colour	Supports	Where the product provides visual modes of operation, it allows at least one mode of operation that does not require user perception of color.
4.2.4 Usage without hearing	Supports	Where the product provides auditory modes of operation, it allows at least one mode of operation that does not require hearing.



Criteria	Conformance Level	Remarks and Explanations
4.2.5 Usage with limited hearing	Supports	Where the product provides auditory modes of operation, functions of the product are usable for users with limited hearing.
4.2.6 Usage with no or limited vocal capability	Supports	Where the product requires vocal input from users, functions of the product do not require users to generate vocal output.
4.2.7 Usage with limited manipulation or strength	Supports	Where the product requires manual actions, functions of the product can mostly be used through alternative actions not requiring manipulation, simultaneous action or hand strength.
4.2.8 Usage with limited reach	Supports	Where the product requires manual actions, functions of the product can mostly be used through alternative actions not requiring manipulation, simultaneous action or hand strength.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not contain flashing content.
4.2.10 Usage with limited cognition, language, or learning	Partially Supports	The product mostly allows for functionality that provides features and/or presentation that makes it simpler and easier to understand, operate and use as disclosed in:  • 3.3.2 Labels or instructions
4.2.11 Privacy	Supports	The product maintains user privacy when accessibility features are used.

# **Chapter 5: Generic Requirements**

Notes: Not Applicable



### **Chapter 6: ICT with Two-Way Voice Communication**

Notes: Not Applicable

**Chapter 7: ICT with Video Capabilities** 

Notes: Not Applicable

**Chapter 8: Hardware** 

Notes: Not Applicable

Chapter 9: Web (see WCAG 2.1 section)

Notes: Not Applicable

**Chapter 10: Non-Web Documents** 

Notes: Not Applicable

**Chapter 11: Software** 

Notes: Not Applicable



# **Chapter 12:** Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Applicable – Not tested	Product documentation was not included in this audit's scope.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Applicable – Not tested	Information on the accessibility and compatibility features that are mentioned in the product documentation was not included in this audit's scope.
12.2.3 Effective communication	Applicable – Not tested	ICT support services was not included in this audit's scope.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.1 section

